

LYNDON STRATEGIES LLC www.LyndonStrategies.com info@LyndonStrategies.com WBE, SDVOSB, DOT DBE

# **COMPANY PROFILE**

Lyndon Strategies, LLC is a consulting firm and subcontractor specializing in aviation operations and program management, with over 15 years of industry experience. Our expertise includes aviation and airport operations, interagency coordination, risk mitigation, stakeholder engagement, and comprehensive program oversight. We are certified as a Women-Owned Small Business (WOSB), Department of Transportation Disadvantaged Business Enterprise (DBE), and Service-Disabled Veteran-Owned Small Business (SDVOSB).

# **1. AVIATION OPERATIONS**

General Aviation | Operations Integration EOC & AOC Integration | UAS Integration Medium & Large Hub | FAA & DoD Regulation Implementation | CFR 49 and Part 139 | AIP & CIP Programs | Airspace Design & Development | Air Traffic Control Operations & Reports | Snow Removal Ops | Legacy & LCC Relations EU & EUROCONTROL

## INDUSTRY

## **CERTIFICATIONS & MEMBERSHIPS**

- Advanced Airport Safety & Operations School, AAAE
- Airport Certified Employee ACE-Operations, AAAE
- Air Traffic Control, FAA (Pink Card)
- Airfield Operations Course, USAF
- Advanced Airport Manager Course, USAF
- Airport CDM Certification, EUROCONTROL
- AAAE Member

## **2. AIRPORT ENGAGEMENT**

Stakeholder Reports | Strategic Plans Risk Mitigation | Domestic & Global Clients | Key Performance Indicator (KPI) Identification | Development of Concept of Operations (CONOPS) | Airport & Master Planning | Airside, Landside, & Terminal | Stakeholder & Government Engagement | Community Liaison

## **3. SUBCONTRACTOR SUPPORT**

We bridge the aviation/airport operational gap between airport stakeholders and large commercial firms. We support aviation planning teams with implementation strategies and operational expertise.

## 4. PROGRAM MANAGEMENT

Schedule, Budget, & Resource Mgt Administrative Data Analysis | Milestone & Deliverable Trackers

- Introduction to Air Traffic Management (ATM)/Network and Airspace Mgt (NANS), EUROCONTROL
- TRB AV090 Aviation Safety, Security, and Emergency Mgt Committee
- TRB AV020 Aviation Sys. Planning Committee
- Skillsoft Program Management Program (PMP) Course

## PREVIOUS CLIENTS

PANYNJ (JFK, LGA) Los Angeles World Airports (LAX) Port of Seattle (SEA) Dallas Fort Worth (DFW) Phoenix Sky Harbor (PHX) San Francisco (SFO) Denver International (DEN) Dublin Airport (DUB) Federal Aviation Administration Dept. of Defense & U.S. Air Force

#### Terminal Redevelopment Phase B | JFK

2025 - 2029 | Aviation Operations Subconsultant

Provides regulatory review, analysis, and evaluation for all logistics and operations in the BOD and CDC phases, incorporates feedback from project stakeholders. Responsible for project access and maintenance strategy. Responsible for maintenance and strategy plans, waste management, & CONOPS development. **Ports, Waterfront, Transportation Planning & Policy Consultant | NYCEDC** 2025 – 2029 | Aviation Consultant, Planning & Development

Provides expertise in: heliport operations, traffic flows on and off airport, cargo handling and logistics to and from airports, passenger access, airport master plans, federal regulatory schemes, next generation air traffic control (ATC) advisement, emerging field of electric and hybrid vehicle takeoff and landing (eVOTL) aircraft, land use and airspace impediments to the technology's adoption. **SAFE Airport Integration Pursuit & Pilot | PANYNJ (JFK & LGA)** 

#### 2019 | Co-Program Manager | Saab Sensis

Identified Concept of Operations (CONOPS) to define Key Performance Indicators (KPIs) and establish Standard Operating Procedures (SOPs). Conducted a gap analysis to eliminate operational silos and create global real-time airport visibility. Aerobahn Surface Management System | PANYNJ (JFK & LGA)

#### 2018 - 2019 | Co-Program Manager | Saab Sensis Provided on-site training and facilitated user groups for airport stakeholders, from operational personnel to C-suite executives. Post-deployment support included program refresher courses, train-the-trainer, and updated workflows to reflect process and procedure changes. Ongoing support was provided on-site and virtually.

#### Surface Area Management System (SAMS) | SEA

2018 - 2019 | Pursuit & Capture Program Manager | Saab Sensis Led the design, installation, testing, and transfer of the Aerobahn software system. Led stakeholder working groups to establish CONOPS, KPIs, and SOPs, to ensure alignment with operational readiness and implementation requirements.

#### SAFE Airport Integration Pursuit & Pilot | DFW

2018 – 2019 | Program Manager (Pursuit) | Saab Sensis Defined Concept of Operations (CONOPS) to define Key Performance Indicators (KPIs) and establish Standard Operating Procedures (SOPs) completed gap analysis to dissolve operational silos and provide real-time airport global visibility to all aspects of the airport with a focus on Customer Experience (CX).

# Aerobahn Program Development, Rollout, & Support | LAX 2017 - 2019 | Co-Program Manager | Saab Sensis

2017 - 2019 | Co-Program Manager | Saab Sensis Defined CONOPS, KPIs, and SOPs, completed gap analysis, and supported operational and departmental assessments. Defined system framework to address operational readiness, testing, training, and rollout. **Operational Readiness Exercise, Inspection, & Implementation | EDF** 2011 - 2015 | Aviation Director of Operations | USAF JBER, AK Led a team of 140 across 4 aviation divisions through Operational Readiness Inspection, Exercise, and Implementation (ORAT) events. Simulated real-world scenarios, tested the processes, systems, and procedures to be implemented, created and resolved incident management reports.

## Elmendorf Airfield Operating Area Construction | EDF

2011 - 2015 | Aviation Director of Operations | USAF JBER, AK Budgeted and oversaw 30 airport projects valued over \$50M, managed resources, schedule, and budget while maintaining continuous flight ops.

LYNDON STRATEGIES, LLC | WBE, SDVOSB, DOT DBE, SBE CAGE: 8ZMA8 | DUNS: 118005432 | NAICS: 541614, 541611 Sarah Klee Hood, Principal

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